



ANNUAL MEETING
FEBRUARY 13, 2010





**ANNUAL REPORT
FISCAL YEAR ENDING
DECEMBER 31, 2009**

MISSION STATEMENT

To provide at no charge, through a network of community volunteers, non-medical support services and companionship for the frail elderly who require assistance in living independently.

SERVICES

Transportation, Housekeeping, Shopping, Yard Work, Respite, Companionship, Minor Home Repairs, Wheelchair Ramp Construction, and Advocacy

BOARD OF DIRECTORS

Paul Larson, M.D., Chairman
JoAnn Brooks, Vice-Chair
Bill Womble, Treasurer
Cecil White, Jr., Secretary
Bette McEvoy, Fundraising Committee Chair
Jackie Perry, Intern (Blueprint for Leadership)

Jane Hart, President (Ex-Officio)

Ray Worthery
Loree Reed
Phyllis Luther
Daphne Colbert
Gerald Stokes, PhD

Nancy Allen, R.N.(Advisor)
Donny MacKenzie, Atty.(Advisor)
John Perry (Advisor)

PLEASE VISIT OUR WEBSITE AT www.HARTFELT.ORG

MESSAGE FROM DR. PAUL LARSON
CHAIRMAN OF THE BOARD, HART FELT MINISTRIES

Gideon is a great Bible story about a meek, even weak, man who became strong through his trust in God and by following God's leading. He tested God and God answered every test.

Hart Felt Ministries is also a great story. God-dependent and God-led, every year we expect God to provide us our revenues, show us our growth areas and give us insight to the refining of our operation. Every year God responds, and we benefit from His generous provision of volunteers, people in need of our services and adequate financing of Hart Felt Ministries.

Jane and I attend numerous meetings (she more than I) where we are the smallest in size and budget. Yet as many of them are cutting back services, we continue to expand our services while meeting our annual budget with even a small reserve to tide us over until we're awarded a grant or receive other monies. We have the smallest staff, no official office (our "office" is every nearby Panera Bread Company location) and very limited overhead.

In the Bible story of Gideon, God gave him victory with only a small army to win the war and achieve the intended mission. We, too, have a small but ever-growing army of dedicated servants who are achieving our mission to provide at-no-charge services to frail seniors in need of non-medical assistance in order to remain independent.

We thank you, our volunteers and donors, who make Hart Felt Ministries a success. Your generous gifts of time, talents and financial resources are the people-part of Hart Felt and are like Gideon's small army. You serve with love and dedication making an impact far beyond anything we could ever expect from an organization of our size.

Gideon's later years also provide a warning to us as pride made him think he was more important than God and that he alone was responsible for his success. A few verses from Hosea and Proverbs warn our Board, Jane, her staff, and every one involved in Hart Felt Ministries that pride could harm our organization and our work.

*I'm still your God I took care of you, took care of all your needs,
gave you everything you needed.
You were spoiled. You thought you didn't need me.
You forgot me. Hosea 13:4 & 6*

*First pride, then the crash—
the bigger the ego, the harder the fall. Proverbs 16:18*

May God bless you and Hart Felt in 2010 as we continue to seek and trust Him to lead and guide us and to always know our successes are because of Him.

2009 STATISTICS AND ACCOMPLISHMENTS

CLIENTS:

- We ended 2009 with 365 active clients, adding 162 new clients in 2009.
- Average age = 74.
- 7 clients have become Hart Felt volunteers.
- Oldest clients are 104 and 109 years old.
- Most are widows, living alone, age 80+, with at least 1 disability, vulnerable to predators and at risk of premature nursing home placement.

SERVICES RECEIVED:

<u>#</u>	<u>PURPOSE</u>
2,108	Visits to provide companionship or respite
976	Visits via telephone to provide reassurance
484	Visits to perform housekeeping chores
552	Trips to shop or run errands
305	Transportation to medical appointments
329	Visits to perform repairs or construct a wheelchair ramp
132	Visits to perform yard work
67	Visits to prepare meals
84	Visits to assist with mail, bill writing, and other paperwork
150	Deliveries of new clothing provided by Dignity U Wear and Hart Felt Christmas Stockings provided by our volunteers

And ... deliveries of 3.3 tons of 2nd Harvest Food Bank items valued at \$5,000 but purchased at only \$.11/lb.

THE HOPE FUND:

In 2009 we were again selected to be a Hope Fund distribution agency, allowing us to pay for over \$3,267 worth of basic necessities for 31 of our clients (rent, medicine, clothing, food, utilities, repairs, etc.).

THE SENIOR TO SENIOR FUND:

In 2009, the Senior to Senior Fund, created by Dolores Barr Weaver, paid for materials for 9 of our 22 wheelchair ramps/repairs and paid a contractor to install a new heating/air conditioning system for our client.

VOLUNTEERS:

- We ended 2009 with a pool of 200 active volunteers, adding 89 new volunteers.
- They donated a total of 9,873 hours of service. At a wage equivalent of \$19.12/hr. (per Bureau of Labor Stats), their service to the community is valued at \$188,800.
- Average age = 54. Youngest volunteer = Age 23. Oldest volunteer = Age 88.

JOY MARTIN received the **2009 Mayor’s Female Senior Citizen of the Year** Award for her work with Hart Felt.

For the **2nd consecutive year**, Hart Felt Ministries was selected **“Best of Jacksonville – Senior Citizen Services”** by U.S. Local Business Association

PRAYER TEAM: This vital team of volunteers, led by **JOAN WEIKERT**, continues to provide intercessory prayer coverage daily for Hart Felt, its volunteers, and its clients. All prayer requests are held in confidence. Joan also authors and distributes weekly devotions for us.

RAMP/REPAIR TEAM: This wonderful group of volunteers supervised by **DEAN DEWALL** and **JOHN McEVOY** coordinated by **DOUG DAVIS** donated 851 hours of service by constructing 9 wheelchair ramps and performing a variety of small and not-so-small repairs.

FUNDING:

For the first time since Hart Felt began, we faced 2009 as a year for which we had received no grants. The Board prayerfully reached agreement that we would continue to expand our services and even add a much needed part-time staff position, relying solely on the individuals, congregations, and sponsors who see the value of our community impact and who are stirred by God to support our mission. It was a miraculous year!

BUDGET - Projected:	\$ 95,000
REVENUE – Actual	\$102,606
EXPENSES – Actual	\$ 95,260

**THIS WAS OUR FIRST YEAR EVER TO EXCEED \$100,000 IN REVENUES!!
ALL PRAISE AND GLORY GOES TO OUR AWESOME AND FAITHFUL LORD!!!**

2009 FUNDRAISING ACTIVITIES:

Heart to Hart Pledge Campaign	Combined Federal Campaign
\$5,000 Matching Gift Challenge	United Way NE Florida Campaign
TPC - Birdies for Charities	EverBank
THE PLAYERS CHAMPIONSHIP Charities	
Mission IMPACT	Barnes & Noble (Wrap for Tips)
Annual Poinsettia Sales Drive	Gift Card Donations

COMBINED FUNDRAISING RESULTS: \$45,900

FINANCIAL REPORT*

<u>Revenue</u>	<u>2008 Actual \$</u>	<u>2009 Actual \$</u>	<u>2010 Budget \$</u>
Individuals	24,416	23,700	28,500
Faith Community	11,100	13,950	11,500
Fundraisers	40,082	45,900	32,000
Grants			
The Community Foundation	0	4,666**	9,334
City of Jacksonville	18,129	5,383**	8,168
Faith in Action	2,000	0	0
The PLAYERS		8,000**	
Wal-Mart		1,000	
Other (Projected)			5,500
Total Revenue	\$95,727	\$102,606	\$95,000
<u>Expenses</u>			
Corporate	6,126	6,738	6,000
Program & Client Services	78,232	88,522	89,000
Total Expenses	\$84,426	\$95,260	\$95,000
<u>Reserve</u>	\$11,369	\$ 7,340	

NOTE:

* = Details available upon request.

** = 2010 grant prepayment

STAFF

JANE HART - Executive Director (Full-Time)

KAYE LAWSON - Assistant to Executive Director (Part-Time)

JOY MARTIN - Client Coordinator (Part-Time)

COALITION

2 nd Harvest Food Bank	Mission IMPACT
Advantage Plumbing	MS Society
ALS Association	National Kidney Foundation
Alzheimer's Association	Neptune Baptist Church
American Legion Auxiliary #233	New Friendship Missionary Baptist Church
Beach United Methodist Church	New Life Temple Church of Jacksonville
Beaches SERTOMA Club	Pablo Hamlet
Ben Williams - NGI	Pablo Towers
Builders First Source	Ponte Vedra Presbyterian Church
CIT Group	Ponte Vedra United Methodist Church
City of Jacksonville	Senior Life Foundation
Combined Federal Campaign	Senior Roundtable
Community Hospice of NE Florida	Senior to Senior Fund (Dolores Barr Weaver)
Council on Elder Affairs	St. Paul United Methodist Church
Dignity U Wear	Suddath Transportation
Eldersource	Susan Brandenburg - Scribe
Elliot Tucker - Tucker Lithographic Co., Inc.	The Community Foundation
Florida Times-Union	The PLAYERS CHAMPIONSHIP Charities
Glynlea Grace United Methodist Church	The Robert Wood Johnson Foundation
HandsOn Jacksonville	United Way Campaign
Holland & Knight	United Way Life: Act 2
J & G Awards	University of North Florida – Journalism Dept.
John Hart - Webmaster	Urban Jacksonville
	William Trotter - Artist

THANK YOU TO OUR VOLUNTEERS - 2009

Michele	Aby	V180	Sandi	Fuste`	V018
Joyce	Agent	V040	Jeannie	Gallaher	V065
Natalie	Agliata	V137	Mike	Gannon	V171
Yvonne	Appell	V154	Janet	Gardiner	V012
Michael	Appell	V155	Florreta	Gause	V244
Carrie	Appell	V227	Peggy	Geiss	V283
Peggy	Arrington	V275	Barbara	Gettemy	V031
Skip	Attinger	V185	Bud	Gettemy	V032
Nancy	Baker	V272	Chris	Grasinger	V298
Shirley	Barton	V287	Julie	Green	V177
Tim	Baysore	V256	Colleen	Grosos	V015
Janette	Baysore	V288	Mike	Hadaway	V200
Ben	Black	V267	Orrin	Hall	V007
Susan	Borchert	V241	Gilda	Ham	V303
Carolyn	Bothwell	V263	Carol	Hart	V054
Vivian	Bowlus	V152	April	Hawkins	V208
Tracy	Bray	V182	Stephanie	Haynes	V189
Kimberly	Brinkley	V229	Walter	Haynes	V190
JoAnn	Brooks	V248	Ashley	Hemann	V301
Kishea	Brown	V297	Andrea	Henderson	V268
Michele	Buckley	V218	Charlotte	Hendricks	V225
Donald	Burton	V231	Warren	Hendricks	V226
Donna	Carlton	V158	Harley	Herndon	V228
Debra	Carruthers	V284	Scott	Herndon	V243
Brian	Carruthers	V285	Carolyn	Herring	V304
Lynn	Cason	V212	Linda	Hickey	V242
Barbara	Clements	V271	Ron	Hill	V246
Daphne	Colbert	V249	Leigh	Hodges-Fox	V220
Gwen	Collins	V050	Louise	Horn	V175
Ann	Cook	V048	Norma	Horne	V131
Michelle	Cox	V311	Mo	Hotchkiss	V120
Christy	Crumbley	V250	Amy	Houser	V270
Garet	Davis	V107	David	Huff	V117
Doug	Davis	V202	Brett	Irwin	V173
Dean	DeWall	V035	Alice	Johnson	V279
Judee	DeWall	V036	Pete	King	V316
Sarah	Dixon	V153	Patty	Kleck	V314
Mary	Dorsey	V223	Jim	Kleck	V315
Elveta	Drayton	V278	June	Koch	V191
Pat	Durkin	V276	Pamela	Krombholz	V307
Nick	Edwards	V056	Scott	LaCross	V308
Karen	Farmer	V280	Paul	Larson	V044
Heather	Fields	V201	Sally	Larson	V139
Mel	Flynn	V266	Kaye	Lawson	V148
Sharon	Forshee	V291	Mark	Lee	V204
Bernadine	Forshee	V293	Clint	Littleton	V159
James	Forshee	V294	Gail	Long	V166
Alan	Foster	V001	Linda	Lowman	V300
Bill	Frazer	V114	Phyllis	Luther	V084
Amy	Fuhrmann	V221	Yolie	Macon	V255
Michael	Fuste	V109	Julie	Mariano	V174
Lisa	Marringer	V296	Lois	Simon	V004
Joy	Martin	V002	Bill	Simon	V005

THANK YOU TO OUR VOLUNTEERS - 2009

Phil	Martin	V132	James	Simpson	V086
Julie	Martin	V264	Francene	Singleton	V074
Cindi	Mattox	V203	Latriese	Singleton	V251
Delia	McClain	V282	Randell	Slocum	V165
John	McEvoy	V006	Dee	Smid	V057
Bette	McEvoy	V055	Tony	Smid	V058
Susan	McKindles	V259	Lynn	Spence	V198
Janet	McLemore	V161	Len	Spillert	V252
Rose	Miller	V020	Judy	Spillert	V253
Sharon	Miller	V306	Jean	Stayman	V028
Jodi	Moore	V168	Laura	Steele	V136
Diane	Morico	V240	Gail	Stewart	V237
Marilyn	Murray	V265	Robey	Stewart	V238
Madison	Nadeau	V230	Byron	Stone	V156
Alan	Newton	V286	Amy	Surber	V236
Hugh	Nicol	V277	Barbara	Talton	V034
John	Nuzzo	V205	Jim	Talton	V047
Matt	Osborn	V060	Carolyn	Temple	V133
Barbara	Owen	V273	Timothy	Temple	V134
Ron	Owen	V274	Susan	Thieman	V260
Andy	Owens	V112	Marie	Thomas	V258
Terry	Pack	V289	Lynett	Thompson	V149
Norman	Pack	V290	Yvonne	Torrington	V075
Eloise	Parvin	V108	Phil	Underwood	V187
Susan	Pellicer	V245	Patti	Underwood	V195
Dave	Pellicer	V261	Anne	Vayhinger	V141
Donnie	Perdue	V217	Phillip	Vayhinger	V142
Jim	Perkins	V102	Susan	Vayo	V224
Joanna	Pfeufer	V219	Helen	Vazquez	V067
Kimberly	Pierce	V206	Barbara	Walker	V023
Sandy	Pisarek	V179	Katie	Wallace-Bethea	V309
Kimberley	Pitcock	V269	Terese	Warner	V233
Helen	Plummer	V211	Beverly	Warner	V234
Brian	Price	V138	Rachialle	Washington	V305
Rusty	Pritchett	V235	Joan	Weikert	V125
Loree	Reed	V008	Judy	Welch	V184
Clarice	Roby	V103	Stephanie	Wells	V199
Tom	Rodgers	V281	Cecil, Jr.	White	V135
Eric	Rosemund	V104	Gloria	Whitfield	V157
Judy	Rosemund	V106	Carlton	Whitfield	V222
Pat	Sarver	V111	Angelica	Williams	V150
Joan	Scarbrough	V181	Jon	Williams	V312
Greta	Schreuders	V302	Jan	Wilson	V097
Pat	Scobie	V207	Charlie	Wilson	V098
Ray	Shaw	V014	Hester	Wolf	V295
Beth	Silver	V145	Biron	Wood	V027